



JK Locksmiths Limited

Warranty

This Limited Warranty applies to physical goods, and only for physical goods, purchased from and installed by JK Locksmiths Limited (the "Physical Goods").

What does this limited warranty cover?

This Limited Warranty covers any defects in material or workmanship under normal use during the Warranty Period. During the Warranty Period, JK Locksmiths Limited will repair or replace, at no charge, products or parts of a product that proves defective because of improper material or workmanship, under normal use and maintenance.

What will we do to correct problems?

JK Locksmiths Limited will either repair the Product at no charge, using new or refurbished replacement parts, or replace the product if it cannot be repaired. If replacing the product, we will replace it with the same product or a similar product of the same quality as the original if the original product is no longer available.

How long does the coverage last?

The Warranty Period for Physical Goods purchased from and installed by JK Locksmiths Limited is 730 days from the date of purchase or installation, whichever is later for all BSI/British Standard kitemark products, and 365 days for all other products.

A replacement Physical Good or part assumes the remaining warranty of the original Physical Good.

What does this limited warranty not cover?

This Limited Warranty does not cover any problem that is caused by:

- conditions, malfunctions or damage not resulting from defects in material or workmanship

This Limited Warranty does not cover any Physical Good supplied or installed free of charge by JK Locksmiths Limited, or that has been gifted by JK Locksmiths Limited unless the product was provided at no charge as a result of fulfilling this Limited Warranty.

What do you have to do?

To obtain warranty service, you must first contact us to determine the problem and the most appropriate solution for you.